

# Board of Accountancy Washington State Enforcement Report

<u>Quarterly Report (Apr 01, 2020 through Jun 30, 2020)</u>			
Complaint Workload			
	Received in Previous Period	Received in Report Period	Total
Complaints Open	17	16	33
Closed with No Action	(8)	(8)	(16)
Closed with Action Taken	(6)	0	(6)
<b>Complaints at End of Period</b>	<b>3</b>	<b>8</b>	<b>11</b>
Details of Complaint Closures			
Closed Disposition	Administrative	Public Harm	Total
No Action Taken	0	16	16
Revocation, Suspension, Restriction	0	2	2
Fines, costs, and other sanctions	0	4	4
Remedial Resolution (Policy 2004-1)	0	0	0
<b>Total Closed</b>	<b>0</b>	<b>22</b>	<b>22</b>

<u>Twelve-Month Lookback (Jul 01, 2019 through Jun 30, 2020)</u>			
Complaint Workload			
	Received in Previous Period	Received in Report Period	Total
Complaints Open	8	92	100
Closed with No Action	(5)	(68)	(73)
Closed with Action Taken	(3)	(14)	(17)
<b>Complaints at End of Period</b>	<b>0</b>	<b>10</b>	<b>10</b>
Details of Complaint Closures			
Closed Disposition	Administrative	Public Harm	Total
No Action Taken	9	63	72
Revocation, Suspension, Restriction	0	5	5
Fines, costs, and other sanctions	1	4	5
Remedial Resolution (Policy 2004-1)	7	0	7
<b>Total Closed</b>	<b>17</b>	<b>72</b>	<b>89</b>