

Enforcement Report

Annual Report (Jan 01, 2017 through Dec 31, 2017)

	Complaints	Investigations	Quarter Total
Ongoing at start of period	9	10	19
Received during period	69		69
Total	78	10	88
Complaints opened as investigations	(30)	30	
Total	48	40	88
Complaints Dismissed (Administrative)	0		0
Complaints Dismissed (investigated <= 180 days)	(32)		(32)
Complaints Dismissed (investigated > 180 days)	0		0
Total	16	40	56
Cases Dismissed (Administrative)		(2)	(2)
Cases Dismissed (investigated <= 180 days)		(4)	(4)
Cases Dismissed (investigated > 180 days)		(1)	(1)
Total	16	33	49
Cases Closed (Administrative)		(22)	(22)
Cases Closed (investigated <= 180)		(10)	(10)
Cases Closed (investigated > 180)		0	0
Total	16	1	17